

# Nurse Home Visitor Program

## (Targeted Case Management)

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# Nurse Home Visitor Program

## (Targeted Case Management)

The Nurse Home Visitor Program (NHVP) is a program available to first-time pregnant women or women whose first child is less than one month old and who are at or below 200% of the Federal Poverty Level. ("First-time" is defined as no previous live birth; Medicaid only reimburses for services for Medicaid-eligible members.) Participating sites must be certified by the Colorado Department of Human Services (CDHS) as NHVP providers.



Reimbursement for targeted case management (TCM) services is available through this program when provided to Medicaid-eligible women who are pregnant with their first child (or have had no previous live birth), and the mother and child up to the child's 2<sup>nd</sup> birthday.

Nurse Home Visitor Program providers must be enrolled as Colorado Medical Assistance Program providers in order to receive Medicaid reimbursement for TCM activities. Reimbursement is provided on a fee-for-service (FFS) basis. Fee-for-service reimbursement for TCM services provided by a NHVP provider is also available for members enrolled in a managed care program. Providers should refer to the Code of Colorado Regulations, [Program Rules](#) (10 CCR 2505-10), for specific information regarding NHVP services.

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## **Targeted Case Management Guidance**

TCM includes four core activities:

- Assessment of the first-time pregnant woman and her first child's needs for health, mental health, social services, education, housing, childcare and related services
- Development of care plans to obtain the needed services
- Referral to resources to obtain the needed services, including medical providers who provide care to a first-time pregnant woman and her first child
- Routine monitoring and follow-up visits with the women where progress in obtaining the needed services is monitored, problem-solving assistance is provided and the care plans are revised to reflect the woman's and child's current needs

It is not necessary to provide all four components at every visit. However, in order to bill for TCM, at least one of the components must be provided to or on behalf of the member. The "member," in the context of this billing manual, refers to the Medicaid enrollee to whom or on behalf of whom the TCM is being provided. (For example, in the context of this billing manual, if/when the mother becomes ineligible for Medicaid, she is no longer a "member.")

Examples of TCM include:

- Discussions with providers, school counselors, etc. about assessments, progress, referrals
- Discussions with member's (mom or baby) family members about progress of the member, etc (member can be present or not)
- Communication with the mother about meeting the needs of the child
- Time spent finding/researching appropriate referrals for a member based on assessments

Examples of services that are not TCM:

- Direct care/services



- Education
- Driving to visits
- Transporting the member
- Case conferencing with other Nurse Home Visitors/supervisors not directly involved with the member
- Billing activities and data entry
- Time spent charting

When billing TCM for the mother using the mother's Medicaid ID, the TCM services provided must be directly related to assessment of the mother's needs, development of the mother's care plan, referrals to resources that will aid in meeting the needs of the mother, or routine monitoring and follow-up of the mother's progress in meeting her needs and achieving her goals.

When billing TCM for the child using the child's Medicaid ID, the TCM services provided must be directly related to assessment of the child's needs, development of the child's care plan, referrals to resources that will aid in meeting the needs of the child, or routine monitoring and follow-up of the family's progress in meeting the identified needs of the child.

## **Documentation in Member Records**

Every claim for TCM reimbursement must be supported by clear evidence in the member's record/chart. In order for TCM reimbursement to be claimed for any given member, date, or unit amount, corresponding evidence must exist in the member's record.

Elements that should be easily identifiable by an external reviewer include:



- Evidence that at least one component of TCM was provided;
- The Medicaid member to whom or on behalf of whom the TCM was provided (If the claim is billed using the child's Medicaid ID, the child's name must be evident on the record.);
- The specific dates of service on which the TCM was rendered; and
- The amount of time spent providing TCM (either an actual notation of time or a description of services comprehensive enough that time spent providing TCM could be accurately estimated).

The notations in the chart should support the number of units billed. For instance, if two units of TCM are billed but the only notation in the chart reads, "Referred member to WIC," that notation does not necessarily support the number of units billed. A more complete reference that may more fully support the number of billed units could be, "Spoke with member about quantity and variety of food in household, assessed member for adequate nutrition standards, referred member to WIC to meet nutrition needs."

Targeted Case Management services provided to or on behalf of the mother should be billed using the mother's Medicaid ID and the notations in the chart should support that the services were provided to or on behalf of the mother. Targeted Case Management services provided to or on behalf of the child should be billed using the child's Medicaid ID and evidence in the chart should support that the services were provided to or on behalf of the child. Services provided to or on behalf of the mother after she is no longer eligible for Medicaid are not billable to Medicaid and may not be billed using the child's Medicaid ID. For every claim submitted using the child's Medicaid ID, evidence in the chart supporting this claim and unit amount should specifically describe TCM services provided to or on behalf of the child.

Even if span billing is used (see the *Span Billing* section below), there must be evidence in the member's chart of specific services and specific dates of service.

## **Billing Information**

### **National Provider Identifier (NPI)**

The Health Insurance Portability and Accountability Act (HIPAA) requires that covered entities (i.e., health plans, health care clearinghouses, and those health care providers who transmit any health information electronically in connection with a transaction for which the Secretary of Health and Human Services has adopted a standard) use NPIs in standard transactions.

### **Paper Claims**

Electronic claims format shall be required unless hard copy claims submittals are specifically authorized by the Department of Health Care Policy and Financing (the Department). Requests may be sent to Xerox State Healthcare, P.O. Box 90, Denver, CO 80201-0090. The following claims can be submitted on paper and processed for payment:

- Claims from providers who consistently submit 5 claims or fewer per month (requires prior approval)
- Claims that, by policy, require attachments
- Reconsideration claims



Paper claims do not require an NPI, but do require the Colorado Medical Assistance Program provider number. Claims submitted on paper without pre-approval are processed, denied, and marked with the message "Electronic Filing Required."

### **Electronic Claims**

Instructions for completing and submitting electronic claims are available through the following:

- X12N Technical Report 3 (TR3) for the 837P, 837I, or 837D (<http://www.wpc-edi.com/>)
- Companion Guides for the 837P, 837I, or 837D in the Provider Services. [Specifications](#) section of the Department's website.
- Web Portal User Guide (via within the Web Portal)

The Colorado Medical Assistance Program collects electronic claim information interactively through the Colorado Medical Assistance Program Secure Web Portal (Web Portal) or via batch submission through a host system.

### **Interactive Claim Submission and Processing**



Interactive claim submission through the Web Portal is a real-time exchange of information between the provider and the Colorado Medical Assistance Program. Colorado Medical Assistance Program providers may create and transmit HIPAA compliant 837P (Professional), 837I (Institutional), and 837D (Dental) claims electronically one at a time.

These claims are transmitted through the Colorado Medical Assistance Program OnLine Transaction Processor (OLTP). The Colorado Medical Assistance Program OLTP reviews the claim information for compliance with Colorado Medical Assistance Program billing policy and returns a response to the provider's personal computer about that single transaction. If the claim is rejected, the OLTP sends a rejection response that identifies the rejection reason.

If the claim is accepted, the provider receives an acceptance message and the OLTP passes accepted claim information to the Colorado Medical Assistance Program claim processing system for final adjudication and reporting on the Colorado Medical Assistance Program Provider Claim Report (PCR).

The Web Portal contains online training, user guides and help that describe claim completion requirements, a mechanism that allows the user to create and maintain a data base of frequently used information, edits that verify the format and validity of the entered information, and edits that assure that required fields are completed.

Because a claim submitter connects to the Web Portal through the Internet, there is no delay for “dialing up” when submitting claims. The Web Portal provides immediate feedback directly to the submitter. All claims are processed to provide a weekly Health Care Claim Payment/Advice (Accredited Standards Committee [ASC] X12N 835) transaction and/or Provider Claim Report to providers. The Web Portal also provides access to reports and transactions generated from claims submitted via paper and through electronic data submission methods other than the Web Portal. The reports and transactions include:



- Accept/Reject Report
- Provider Claim Report
- Health Care Claim Payment/Advice (ASC X12N 835)
- Managed Care Reports such as Primary Care Physician Rosters
- Eligibility Inquiry (interactive and batch)
- Claim Status Inquiry

Claims may be adjusted, edited and resubmitted, and voided in real time through the Web Portal at [colorado.gov/hcpf](http://colorado.gov/hcpf) → For Our Providers → Provider Services → [Web Portal](#).

For help with claim submission via the Web Portal, please choose the *User Guide* option available for each Web Portal transaction. For additional electronic billing information, please refer to the appropriate Companion Guide located in the Provider Services [Specifications](#) section of the Department’s Web site.

### Batch Electronic Claim Submission



Batch billing refers to the electronic creation and transmission of several claims in a group. Batch billing systems usually extract information from an automated accounting or patient billing system to create a group of claim transactions. Claims may be transmitted from the provider's office or sent through a billing vendor or clearinghouse.

All batch claim submission software must be tested and approved by the Department’s fiscal agent. Any entity sending electronic claims to Xerox State Healthcare Electronic Data Interchange (EDI) Gateway for processing where reports and responses will be delivered must complete an EDI enrollment package. This provides Xerox State Healthcare EDI Gateway the information necessary to assign a Logon Name, Logon ID, and Trading Partner ID, which are required to submit electronic claims. You may obtain an EDI enrollment package by contacting the Department’s fiscal agent or by downloading it from the Provider Services [EDI Support](#) section of the Department’s website.

The X12N 837 Professional, Institutional, or Dental transaction data will be submitted to the EDI Gateway, which validates submission of American National Standards Institute (ANSI) X12N format(s). The TA1 Interchange Acknowledgement reports the syntactical analysis of the interchange header and trailer. If the data is corrupt or the trading partner relationship does not exist within the Medicaid Management Information System (MMIS), the interchange will reject and a TA1 along with the data will be forwarded to the Xerox State Healthcare Clearinghouse (SHCH) Technical Support for review and follow-up with the sender. An X12N 999 Functional Acknowledgement is generated when a file that has passed the header and trailer check passes through the Xerox State Healthcare SHCH.

If the file contains syntactical error(s), the segment(s) and element(s) where the error(s) occurred will be reported. After validation, the Xerox State Healthcare SHCH will then return the X12N 835 Remittance Advice containing information related to payees, payers, dollar amount, and payments. These X12N

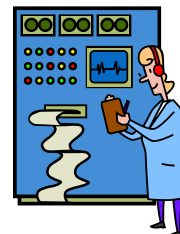
transactions will be returned to the Web Portal for retrieval by the trading partner, following the standard claims processing cycle.

## Testing and Vendor Certification

Completion of the testing process must occur prior to submission of electronic batch claims to Xerox State Healthcare EDI Gateway. Assistance from Xerox State Healthcare EDI business analysts is available throughout this process. Each test transmission is inspected thoroughly to ensure no formatting errors are present. Testing is conducted to verify the integrity of the format, not the integrity of the data; however, in order to simulate a production environment, EDI requests that providers send real transmission data.

The number of required test transmissions depends on the number of format errors on a transmission and the relative severity of these errors. Additional testing may be required in the future to verify any changes made to the MMIS have not affected provider submissions. Also, changes to the ANSI formats may require additional testing.

In order to expedite testing, Xerox State Healthcare EDI Gateway requires providers to submit all X12N test transactions to EDIFICS prior to submitting them to Xerox State Healthcare EDI Gateway.



The EDIFICS service is free to providers to certify X12N readiness. EDIFICS offers submission and rapid result turnaround 24 hours a day, 7 days a week. For more information, go to <http://www.edifecs.com>.

## Enrollment and Participation

Participating providers must be certified by the CDHS as NHVP providers. Nurse Home Visitor Program providers must meet established program training requirements, program protocols, program management information systems requirements, and program evaluation requirements for research-based model programs that have demonstrated significant reductions in: infant behavioral impairments, the number of reported incidents of child abuse and neglect, the number of subsequent pregnancies, receipt of public assistance, and criminal activity.

All NHVP services must be provided by a registered nurse. Nurse home visitors must be licensed as professional nurses pursuant to Article 38 of Title 12, C.R.S., or accredited by another state or voluntary agency that the state board of nursing has identified by rule pursuant to Section 12-38-108(1)(a), C.R.S., as one whose accreditation may be accepted in lieu of board approval. Nurse supervisors are required to be nurses with Master's degrees in nursing or public health, unless the implementing entity can demonstrate that such a person is either unavailable within the community or an appropriately qualified nurse without a Master's degree is available.



The rendering nurses must be enrolled as Colorado Medical Assistance Program providers and obtain assigned rendering provider IDs. The rendering nurses' provider IDs must be affiliated with the billing provider ID under which the NHVP claims are submitted.

## Procedure/HCPCS Codes Overview

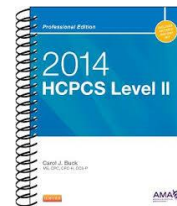
The codes used for submitting claims for services provided to Colorado Medical Assistance Program members represent services that are approved by the Centers for Medicare and Medicaid Services (CMS) and services that may be provided by an enrolled Colorado Medical Assistance Program provider.

The Healthcare Common Procedural Coding System (HCPCS) is divided into two principal subsystems, referred to as level I and level II of the HCPCS.

Level I of the HCPCS is comprised of Current Procedural Terminology (CPT), a numeric coding system maintained by the American Medical Association (AMA).

The CPT is a uniform coding system consisting of descriptive terms and identifying codes that are used primarily to identify medical services and procedures furnished by physicians and other health care professionals.

Level II of the HCPCS is a standardized coding system that is used primarily to identify products, supplies, and services not included in the CPT codes, such as ambulance services and durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) when used outside a physician's office. Level II codes are also referred to as alpha-numeric codes because they consist of a single alphabetical letter followed by four numeric digits, while CPT codes are identified using five numeric digits.



## NHVP Procedure/Diagnosis Coding

### NHVP Procedure Coding

Target Case Management services may be provided to, or on behalf of, **the woman** during the prenatal period and through the month of the first child's second birthday during any month in which the woman is Medicaid-eligible. Targeted Case Management services provided to, or on behalf of, the woman must be billed on a separate claim from TCM services provided to, or on behalf of, the child. The following procedure code may be billed for TCM services provided to, or on behalf of, the woman:

Code	Description
G9006	Coordinated care fee, home monitoring

Targeted Case Management services may be provided to, or on behalf of, **the child** through the month of his/her second birthday during any month in which the child is Medicaid-eligible. Targeted Case Management services provided to, or on behalf of, the child must be billed on a separate claim from TCM services provided to, or on behalf of, the woman. The following procedure code may be billed for TCM services provided to, or on behalf of, the child:

Code	Description
T1017	Targeted case management, each 15 minutes

### Modifiers

All claims for TCM services provided through NHVP must include one of the procedure codes listed above **plus the HD modifier**, signifying that the services are part of a pregnant/parenting women's program. Claims submitted without this modifier will be denied.

### Maximum Allowable Units of Service

Reimbursement for TCM provided through NHVP is made on a per-unit basis, where one (1) unit is equal to fifteen (15) minutes. A **maximum of fifteen (15) units of service** will be reimbursed in any calendar month per mother/child couple. The maximum 15 units per calendar month may be divided between the mother and child if both are Medicaid-eligible in the same month.



The maximum 15 units of service may be provided in the home/off-site setting, in the office, or a combination of both home/off-site and office.

Time spent on TCM should be rounded to the nearest whole unit. For example, if 5 minutes of TCM are provided, no units may be billed. If 10 minutes of TCM are provided, 1 unit may be billed. If 23 minutes of TCM are provided, 2 units may be billed.



## Place of Service

### TCM Services in the Home or Off-Site Setting

Each NHVP provider agency has an agency-specific reimbursement rate for TCM services provided in the member's home or other off-site setting (such as the member's school, work, or any other location to which the nurse home visitor must travel). This agency-specific reimbursement rate includes a calculation to account for mileage costs. **All TCM services provided at a location other than the NHVP provider office must be billed using Place of Service Code 12 (Home).**



### TCM Services in the Office Setting

All NHVP provider agencies are reimbursed the same rate for TCM services provided to, or on behalf of, the woman and/or the child when those services take place at the NHVP provider offices. All TCM services that take place at the office **must be billed using a Place of Service Code other than 12**, signifying that the services were rendered in a setting that did not require the nurse home visitor to travel. **Alternative Place of Service Codes include but are not limited to 11 (Office), 50 (Federally Qualified Health Center – FQHC), and 72 (Rural Health Center – RHC).**

### Home/Off-Site TCM and Office TCM Provided on the Same Date of Service or Span\*

If Home/Off-Site TCM and Office TCM are provided to a member on the same date of service or span, two line items must be used, each with the appropriate Place of Service code. Modifier **HD** should be used on both line items. Additionally, Modifier **76** ("Repeat procedure or service") must be used as the second modifier on the second line item. If Modifier 76 is not used on the second line item, the second line item will be denied as a duplicate. When the claim is processed, the MMIS suspects that a service is being duplicated when it identifies two line items with the same date of service or span and with the same procedure code, regardless of the difference in the place of service. Modifier 76 must be used on the second line item to signal that it is indeed a separate service from the first line item.

Example:

Home and Office TCM on Same Date	Line 1	Line 2
2 units of Home TCM on 10/6/13	From Date:10/6/13	From Date: 10/6/13
1 unit of Office TCM on 10/6/13	To Date: 10/6/13	To Date: 10/6/13
	Place of Service: 12	Place of Service: 11
	Units: 2	Units: 1
	Modifier(s): HD	Modifier(s): HD + 76

\*See the following for information on span billing.

## NHVP Diagnosis Coding

Diagnosis codes that are appropriate for this program include but are not limited to the following:

Member Description and Stage	Diagnosis Code	Diagnosis Code Description
Pregnant Woman	V22	Normal pregnancy
	V22.0	Supervision of normal first pregnancy
	V22.1	Supervision of other normal pregnancy
	V23	Supervision of high-risk pregnancy



Member Description and Stage	Diagnosis Code	Diagnosis Code Description
Mother from Delivery through ~2-3 Months Postpartum	V24.2	Routine postpartum follow-up
Mother After ~2-3 Months Postpartum to Child's 2 <sup>nd</sup> Birthday	V68.9	Encounter for unspecified administrative purpose
Child – Infancy through 2 <sup>nd</sup> Birthday	V20 V20.1	Health supervision of infant or child Other healthy infant or child receiving care

## Billing for members with commercial insurance and Medicaid

Targeted case management services provided under the NHVP are exempt from commercial billing requirements. This means that when a member has both commercial insurance and Medicaid, NHVP providers are not required to submit claims to commercial payers prior to billing Medicaid.

## Span Billing

Span billing is an alternative method for billing NHVP services. Span billing is a method of billing for one service provided to the same member over a period of time as one line item, rather than billing each encounter separately with individual dates of service. For instance, if TCM was provided to the same member on three different dates of service, a span of dates can be entered in the "From Date" field and the "To Date" field on one line item, rather than billing three line items for each separate date of service.



### Examples:

Span Scenario 1	Line 1	Line 2
4 units of Home TCM on 10/2/13 5 units of Home TCM on 10/23/13 No Office TCM provided	From Date: 10/1/13 or 10/2/13 To Date: 10/23/13 or 10/31/13 Place of Service: 12 Units: 9 Modifier(s): HD	
Span Scenario 2	Line 1	Line 2
2 units of Home TCM on 10/6/13 1 unit of Office TCM on 10/6/13 3 units of Home TCM on 10/16/13 2 units of Office TCM on 10/21/13	From Date: 10/1/09 or 10/6/13 To Date: 10/21/09 or 10/31/13 Place of Service: 12 Units: 5 Modifier(s): HD	From Date: 10/1/13 or 10/6/13 To Date: 10/21/13 or 10/31/13 Place of Service: 11 Units: 3 Modifier(s): HD + 76

The span "From Date" and the span "To Date" should be within the same month (10/1/13 – 10/31/13; not 10/15/13 – 11/15/13).

No other claims for that member for that service with dates of service within the span can be processed once the span claim has been submitted. If additional units of the service need to be billed during the span dates after the original span claim has been submitted, the original span claim must be adjusted to add the units. A new claim with the additional units cannot be processed.



## **CMS 1500 Paper Claim Instructional Reference Table**

Nurse Home Visitor Program claims are submitted on the CMS 1500 Claim Form. The following paper claim form reference table shows required, optional, and conditional fields and detailed field completion instructions.

<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>1</b>	<b>Insurance Type</b>	Required	Place an "X" in the box marked as Medicaid.
<b>1a</b>	<b>Insured's ID Number</b>	Required	Enter the member's Colorado Medical Assistance Program seven-digit Medicaid ID number as it appears on the Medicaid Identification card. Example: A123456.
<b>2</b>	<b>Patient's Name</b>	Required	Enter the member's last name, first name, and middle initial.
<b>3</b>	<b>Patient's Date of Birth / Sex</b>	Required	Enter the patient's birth date using two digits for the month, two digits for the date, and two digits for the year. Example: 070114 for July 1, 2014. Place an "X" in the appropriate box to indicate the sex of the member.
<b>4</b>	<b>Insured's Name</b>	Conditional	Complete if the member is covered by a <b>Medicare</b> health insurance policy. Enter the insured's full last name, first name, and middle initial. If the insured used a last name suffix (e.g., Jr, Sr), enter it after the last name and before the first name.
<b>5</b>	<b>Patient's Address</b>	Not Required	
<b>6</b>	<b>Patient's Relationship to Insured</b>	Conditional	Complete if the member is covered by a commercial health insurance policy. Place an "X" in the box that identifies the member's relationship to the policyholder.
<b>7</b>	<b>Insured's Address</b>	Not Required	
<b>8</b>	<b>Reserved for NUCC Use</b>		

<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>9</b>	<b>Other Insured's Name</b>	Conditional	If field 11d is marked "YES", enter the insured's last name, first name and middle initial.
<b>9a</b>	<b>Other Insured's Policy or Group Number</b>	Conditional	If field 11d is marked "YES", enter the policy or group number.
<b>9b</b>	<b>Reserved for NUCC Use</b>		
<b>9c</b>	<b>Reserved for NUCC Use</b>		
<b>9d</b>	<b>Insurance Plan or Program Name</b>	Conditional	If field 11d is marked "YES", enter the insurance plan or program name.
<b>10a-c</b>	<b>Is Patient's Condition Related to?</b>	Conditional	When appropriate, place an "X" in the correct box to indicate whether one or more of the services described in field 24 are for a condition or injury that occurred on the job, as a result of an auto accident or other.
<b>10d</b>	<b>Reserved for Local Use</b>		
<b>11</b>	<b>Insured's Policy, Group or FECA Number</b>	Conditional	Complete if the member is covered by a <b>Medicare</b> health insurance policy. Enter the insured's policy number as it appears on the ID card. Only complete if field 4 is completed.
<b>11a</b>	<b>Insured's Date of Birth, Sex</b>	Conditional	Complete if the member is covered by a <b>Medicare</b> health insurance policy. Enter the insured's birth date using two digits for the month, two digits for the date and two digits for the year. Example: 070114 for July 1, 2014. Place an "X" in the appropriate box to indicate the sex of the insured.
<b>11b</b>	<b>Other Claim ID</b>	Not Required	

<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>11c</b>	<b>Insurance Plan Name or Program Name</b>	Not Required	
<b>11d</b>	<b>Is there another Health Benefit Plan?</b>	Conditional	When appropriate, place an "X" in the correct box. If marked "YES", complete 9, 9a and 9d.
<b>12</b>	<b>Patient's or Authorized Person's signature</b>	Required	Enter "Signature on File", "SOF", or legal signature. If there is no signature on file, leave blank or enter "No Signature on File". Enter the date the claim form was signed.
<b>13</b>	<b>Insured's or Authorized Person's Signature</b>	Not Required	
<b>14</b>	<b>Date of Current Illness Injury or Pregnancy</b>	Conditional	Complete if information is known. Enter the date of illness, injury or pregnancy, (date of the last menstrual period) using two digits for the month, two digits for the date and two digits for the year. Example: 070114 for July 1, 2014. Enter the applicable qualifier to identify which date is being reported 431 Onset of Current Symptoms or Illness 484 Last Menstrual Period
<b>15</b>	<b>Other Date</b>	Not Required	
<b>16</b>	<b>Date Patient Unable to Work in Current Occupation</b>	Not Required	
<b>17</b>	<b>Name of Referring Physician</b>	Not Required	
<b>18</b>	<b>Hospitalization Dates Related to Current Service</b>	Not Required	

CMS Field #	Field Label	Field is?	Instructions
19	<b>Additional Claim Information</b>	Conditional	<b>LBOD</b> Use to document the Late Bill Override Date for timely filing.
20	<b>Outside Lab? \$ Charges</b>	Conditional	Complete if <u>all</u> laboratory work was referred to and performed by an outside laboratory. If this box is checked, no payment will be made to the physician for lab services. Do not complete this field if <u>any</u> laboratory work was performed in the office.  Practitioners may not request payment for services performed by an independent or hospital laboratory.
21	<b>Diagnosis or Nature of Illness or Injury</b>	Required	Enter at least one but no more than twelve diagnosis codes based on the member's diagnosis/condition. Enter applicable ICD indicator to identify which version of ICD codes is being reported.  9        ICD-9-CM 0        ICD-10-CM
22	<b>Medicaid Resubmission Code</b>	Conditional	List the original reference number for resubmitted claims. When resubmitting a claim, enter the appropriate bill frequency code in the left-hand side of the field.  7        Replacement of prior claim 8        Void/Cancel of prior claim  This field is not intended for use for original claim submissions.
23	<b>Prior Authorization</b>	Not Required	
24	<b>Claim Line Detail</b>	Information	The paper claim form allows entry of up to six detailed billing lines. Fields 24A through 24J apply to each billed line.  <b>Do not enter more than six lines of information</b> on the paper claim. If more than six lines of information are entered, the additional lines will not be entered for processing.  Each claim form must be fully completed (totaled).

CMS Field #	Field Label	Field is?	Instructions																		
			<b>Do not file continuation claims</b> (e.g., Page 1 of 2).																		
24A	Dates of Service	Required	<p>The field accommodates the entry of two dates: a "From" date of services and a "To" date of service. Enter the date of service using two digits for the month, two digits for the date and two digits for the year. Example: 010114 for January 1, 2014</p> <p>From                      To <table><tr><td>01</td><td>01</td><td>14</td><td></td><td></td><td></td></tr></table></p> <p>Or</p> <p>From                      To <table><tr><td>01</td><td>01</td><td>14</td><td>01</td><td>01</td><td>14</td></tr></table></p> <p>Span dates of service</p> <p>From                      To <table><tr><td>01</td><td>01</td><td>14</td><td>01</td><td>31</td><td>14</td></tr></table></p> <p>Practitioner claims must be consecutive days. <u>Single Date of Service</u>: Enter the six digit date of service in the "From" field. Completion of the "To" field is not required. Do not spread the date entry across the two fields. <u>Span billing</u>: permissible if the same service (same procedure code) is provided on consecutive dates.</p>	01	01	14				01	01	14	01	01	14	01	01	14	01	31	14
01	01	14																			
01	01	14	01	01	14																
01	01	14	01	31	14																
24B	Place of Service	Required	<p>Enter the Place of Service (POS) code that describes the location where services were rendered. The Colorado Medical Assistance Program accepts the CMS place of service codes.</p> <p><b>NHVP</b></p> <p>All TCM services that are provided at a location other than the NHVP provider office must be billed with Place of Service Code:</p> <p>12            Home</p> <p>All TCM services that are provided at the NHVP provider office must be billed with a Place of Service Code other than 12 (Home). Alternative Place of Service Codes include but are not limited to:</p> <p>11            Office</p>																		



CMS Field #	Field Label	Field is?	Instructions
			50 Federally Qualified Health Center 72 Rural Health Clinic
<b>24C</b>	<b>EMG</b>	Not Required	
<b>24D</b>	<b>Procedures, Services, or Supplies</b>	Required	<p>Enter the HCPCS procedure code that specifically describes the service for which payment is requested.</p> <p>All procedures must be identified with codes in the current edition of Physicians Current Procedural Terminology (CPT). CPT is updated annually.</p> <p>HCPCS Level II Codes</p> <p>The current Medicare coding publication (for Medicare crossover claims only).</p> <p>Only approved codes from the current CPT or HCPCS publications will be accepted.</p> <p><b>NHVP</b></p> <p>TCM services provided to, or on behalf of the woman:</p> <p>G9006 Coordinated care fee, home monitoring</p> <p>TCM services provided to, or on behalf of the child:</p> <p>T1017 Targeted case management, each 15 minutes</p>
<b>24D</b>	<b>Modifier</b>	Required	<p>Enter the appropriate procedure-related modifier that applies to the billed service. Up to four modifiers may be entered when using the paper claim form.</p> <p>HD <b>Pregnant/Parenting Women's Program</b></p> <p>This signifies that the service is part of a pregnant/parenting women's program.</p>
<b>24E</b>	<b>Diagnosis Pointer</b>	Required	<p>Enter the diagnosis code reference letter (A-L) that relates the date of service and the procedures performed to the primary diagnosis.</p> <p>At least one diagnosis code reference letter must be entered.</p>

CMS Field #	Field Label	Field is?	Instructions
			<p>When multiple services are performed, the primary reference letter for each service should be listed first, other applicable services should follow.</p> <p>This field allows for the entry of 4 characters in the unshaded area.</p>
<b>24F</b>	<b>\$ Charges</b>	Required	<p>Enter the usual and customary charge for the service represented by the procedure code on the detail line. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number. Some CPT procedure codes are grouped with other related CPT procedure codes. When more than one procedure from the same group is billed, special multiple pricing rules apply.</p> <p>The base procedure is the procedure with the highest allowable amount. The base code is used to determine the allowable amounts for additional CPT surgical procedures when more than one procedure from the same grouping is performed.</p> <p>Submitted charges cannot be more than charges made to non-Colorado Medical Assistance Program covered individuals for the same service.</p> <p>Do not deduct Colorado Medical Assistance Program co-payment or commercial insurance payments from the usual and customary charges.</p>
<b>24G</b>	<b>Days or Units</b>	Required	<p>Enter the number of services provided for each procedure code.</p> <p>Enter whole numbers only- do not enter fractions or decimals.</p> <p><b>NHVP</b></p> <p>One unit equals 15 minutes of TCM.</p> <p>In any given calendar month, the maximum number of reimbursable units is 150 for the mother/child couple. The 15 units may be split between the woman and the child in any given calendar month that both are Medicaid-eligible.</p>
<b>24G</b>	<b>Days or Units</b>	General Instructions	<p>A unit represents the number of times the described procedure or service was rendered.</p>

CMS Field #	Field Label	Field is?	Instructions
			Except as instructed in this manual or in Colorado Medical Assistance Program bulletins, the billed unit must correspond to procedure code descriptions. The following examples show the relationship between the procedure description and the entry of units.
<b>24H</b>	<b>EPSDT/Family Plan</b>	Conditional	<p><b>EPSDT</b> (shaded area)            For Early &amp; Periodic Screening, Diagnosis, and Treatment related services, enter the response in the shaded portion of the field as follows:</p> <p>AV      Available- Not Used            S2      Under Treatment            ST      New Service Requested            NU      Not Used</p> <p><b>Family Planning</b> (unshaded area)            Not Required</p>
<b>24I</b>	<b>ID Qualifier</b>	Not Required	
<b>24J</b>	<b>Rendering Provider ID #</b>	Required	<p>In the shaded portion of the field, enter the eight-digit Colorado Medical Assistance Program provider number assigned to the <u>individual</u> who actually performed or rendered the billed service. This number cannot be assigned to a group or clinic.</p> <p>NOTE: When billing a paper claim form, do not use the individual's NPI.</p>
<b>25</b>	<b>Federal Tax ID Number</b>	Not Required	
<b>26</b>	<b>Patient's Account Number</b>	Optional	<p>Enter information that identifies the patient or claim in the provider's billing system. Submitted information appears on the Provider Claim Report (PCR).</p>
<b>27</b>	<b>Accept Assignment?</b>	Required	<p>The accept assignment indicates that the provider agrees to accept assignment under the terms of the payer's program.</p>

<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>28</b>	<b>Total Charge</b>	Required	Enter the sum of all charges listed in field 24F. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.
<b>29</b>	<b>Amount Paid</b>	Conditional	Enter the total amount paid by Medicare or any other commercial health insurance that has made payment on the billed services. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.
<b>30</b>	<b>Rsvd for NUCC Use</b>		
<b>31</b>	<b>Signature of Physician or Supplier Including Degrees or Credentials</b>	Required	<p>Each claim must bear the signature of the enrolled provider or the signature of a registered authorized agent.</p> <p>A holographic signature stamp may be used <u>if</u> authorization for the stamp is on file with the fiscal agent.</p> <p>An authorized agent or representative may sign the claim for the enrolled provider <u>if</u> the name and signature of the agent is on file with the fiscal agent.</p> <p>Each claim must have the date the enrolled provider or registered authorized agent signed the claim form. Enter the date the claim was signed using two digits for the month, two digits for the date and two digits for the year. Example: 070114 for July 1, 2014.</p> <p><b>Unacceptable signature alternatives:</b></p> <p>Claim preparation personnel may not sign the enrolled provider's name.</p> <p>Initials are not acceptable as a signature.</p> <p>Typed or computer printed names are not acceptable as a signature.</p> <p>"Signature on file" notation is not acceptable in place of an authorized signature.</p>
<b>32</b>	<b>32- Service Facility Location Information 32a- NPI Number</b>	Conditional	<p>Complete for services provided in a hospital or nursing facility in the following format:</p> <p>1<sup>st</sup> Line    Name</p> <p>2<sup>nd</sup> Line    Address</p>

CMS Field #	Field Label	Field is?	Instructions
	<b>32b- Other ID #</b>		<p>3<sup>rd</sup> Line City, State and ZIP Code</p> <p>32a- NPI Number Enter the NPI of the service facility (if known).</p> <p>32b- Other ID # Enter the eight-digit Colorado Medical Assistance Program provider number of the service facility (if known).</p> <p>The information in field 32, 32a and 32b is not edited.</p>
<b>33</b>	<b>33- Billing Provider Info &amp; Ph #</b> <b>33a- NPI Number</b> <b>33b- Other ID #</b>	Required	<p>Enter the name of the individual or organization that will receive payment for the billed services in the following format:</p> <p>1<sup>st</sup> Line Name</p> <p>2<sup>nd</sup> Line Address</p> <p>3<sup>rd</sup> Line City, State and ZIP Code</p> <p>33a- NPI Number Enter the NPI of the billing provider</p> <p>33b- Other ID # Enter the eight-digit Colorado Medical Assistance Program provider number of the individual or organization.</p>



## **Late Bill Override Date**

For electronic claims, a delay reason code must be selected and a date must be noted in the "Claim Notes/LBOD" field.

### Valid Delay Reason Codes

- 1 Proof of Eligibility Unknown or Unavailable
- 3 Authorization Delays
- 7 Third Party Processing Delay
- 8 Delay in Eligibility Determination
- 9 Original Claim Rejected or Denied Due to a Reason Unrelated to the Billing Limitation Rules
- 11 Other



The Late Bill Override Date (LBOD) allows providers to document compliance with timely filing requirements when the initial timely filing period has expired. Colorado Medical Assistance Program providers have 120 days from the date of service to submit their claim. For information on the 60-day resubmission rule for denied/rejected claims, please see the General Provider Information manual located in the Provider Services [Billing Manuals](#) section of the Department's Web site.

Making false statements about timely filing compliance is a misrepresentation and falsification that, upon conviction, makes the individual who prepares the claim and the enrolled provider subject to fine and imprisonment under state and/or federal law.

<b>Billing Instruction Detail</b>	<b>Instructions</b>
<b>LBOD Completion Requirements</b>	<ul style="list-style-type: none"> <li>• Electronic claim formats provide specific fields for documenting the LBOD.</li> <li>• Supporting documentation must be kept on file for 6 years.</li> <li>• For paper claims, follow the instructions appropriate for the claim form you are using.               <ul style="list-style-type: none"> <li>➤ <i>UB-04</i>: Occurrence code 53 and the date are required in FL 31-34.</li> <li>➤ <i>CMS 1500</i>: Indicate "LBOD" and the date in box 19 – Additional Claim Information.</li> <li>➤ <i>2006 ADA Dental</i>: Indicate "LBOD" and the date in box 35 - Remarks</li> </ul> </li> </ul>
<b>Adjusting Paid Claims</b>	<p>If the initial timely filing period has expired and a previously submitted claim that was filed within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was paid and now needs to be adjusted, resulting in additional payment to the provider.</p> <p><b>Adjust the claim within 60 days</b> of the claim payment. Retain all documents that prove compliance with timely filing requirements.</p> <p><i>Note: There is no time limit for providers to adjust paid claims that would result in repayment to the Colorado Medical Assistance Program.</i></p> <p><b>LBOD</b> = the run date of the Colorado Medical Assistance Program Provider Claim Report showing the payment.</p>

<b>Billing Instruction Detail</b>	<b>Instructions</b>
<b>Denied Paper Claims</b>	<p>If the initial timely filing period has expired and a previously submitted paper claim that was filed within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was denied.</p> <p><b>Correct the claim errors and refile within 60 days</b> of the claim denial or rejection. Retain all documents that prove compliance with timely filing requirements.</p> <p><b>LBOD</b> = the run date of the Colorado Medical Assistance Program Provider Claim Report showing the denial.</p>
<b>Returned Paper Claims</b>	<p>A previously submitted paper claim that was filed within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was returned for additional information.</p> <p><b>Correct the claim errors and re-file within 60 days</b> of the date stamped on the returned claim. Retain a copy of the returned claim that shows the receipt or return date stamped by the fiscal agent.</p> <p><b>LBOD</b> = the stamped fiscal agent date on the returned claim.</p>
<b>Rejected Electronic Claims</b>	<p>An electronic claim that was previously entered within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was rejected and information needed to submit the claim was not available to refile at the time of the rejection.</p> <p><b>Correct claim errors and refile within 60 days</b> of the rejection. Maintain a printed copy of the rejection notice that identifies the claim and date of rejection.</p> <p><b>LBOD</b> = the date shown on the claim rejection report.</p>
<b>Denied/Rejected Due to Member Eligibility</b>	<p>An electronic eligibility verification response processed during the original Colorado Medical Assistance Program timely filing period states that the individual was not eligible but you were subsequently able to verify eligibility. Read also instructions for retroactive eligibility.</p> <p><b>File the claim within 60 days</b> of the date of the rejected eligibility verification response. Retain a printed copy of the rejection notice that identifies the member and date of eligibility rejection.</p> <p><b>LBOD</b> = the date shown on the eligibility rejection report.</p>
<b>Retroactive Member Eligibility</b>	<p>The claim is for services provided to an individual whose Colorado Medical Assistance Program eligibility was backdated or made retroactive.</p> <p>File the claim within 120 days of the date that the individual's eligibility information appeared on state eligibility files. Obtain and maintain a letter or form from the county departments of social services that:</p> <ul style="list-style-type: none"> <li>• Identifies the patient by name</li> <li>• States that eligibility was backdated or retroactive</li> <li>• Identifies the date that eligibility was added to the state eligibility system.</li> </ul>



Billing Instruction Detail	Instructions
	<p><b>LBOD</b> = the date shown on the county letter that eligibility was added to or first appeared on the state eligibility system.</p>
<p><b>Delayed Notification of Eligibility</b></p>	<p>The provider was unable to determine that the patient had Colorado Medical Assistance Program coverage until after the timely filing period expired.</p> <p><b>File the claim within 60 days</b> of the date of notification that the individual had Colorado Medical Assistance Program coverage. Retain correspondence, phone logs, or a signed Delayed Eligibility Certification form (see Certification &amp; Request for Timely Filing Extension in the Provider Services <a href="#">Forms</a> section) that identifies the member, indicates the effort made to identify eligibility, and shows the date of eligibility notification.</p> <ul style="list-style-type: none"> <li>• Claims must be filed within 365 days of the date of service. No exceptions are allowed.</li> <li>• This extension is available only if the provider had no way of knowing that the individual had Colorado Medical Assistance Program coverage.</li> <li>• Providers who render services in a hospital or nursing facility are expected to get benefit coverage information from the institution.</li> <li>• The extension does not give additional time to obtain Colorado Medical Assistance Program billing information.</li> <li>• If the provider has previously submitted claims for the member, it is improper to claim that eligibility notification was delayed.</li> </ul> <p><b>LBOD</b> = the date the provider was advised the individual had Colorado Medical Assistance Program benefits.</p>
<p><b>Electronic Medicare Crossover Claims</b></p>	<p>An electronic claim is being submitted for Medicare crossover benefits within 120 days of the date of Medicare processing/ payment. (Note: On the paper claim form (only), the Medicare SPR/ERA date field documents crossover timely filing and completion of the LBOD is not required.)</p> <p><b>File the claim within 120 days</b> of the Medicare processing/ payment date shown on the SPR/ERA. Maintain the original SPR/ERA on file.</p> <p><b>LBOD</b> = the Medicare processing date shown on the SPR/ERA.</p>
<p><b>Medicare Denied Services</b></p>	<p>The claim is for Medicare denied services (Medicare non-benefit services, benefits exhausted services, or the member does not have Medicare coverage) being submitted within 60 days of the date of Medicare processing/denial.</p> <p><i>Note: This becomes a regular Colorado Medical Assistance Program claim, not a Medicare crossover claim.</i></p> <p><b>File the claim within 60 days</b> of the Medicare processing date shown on the SPR/ERA. Attach a copy of the SPR/ERA if submitting a paper claim and maintain the original SPR/ERA on file.</p> <p><b>LBOD</b> = the Medicare processing date shown on the SPR/ERA.</p>

Billing Instruction Detail	Instructions
<b>Commercial Insurance Processing</b>	<p>The claim has been paid or denied by commercial insurance.</p> <p><b>File the claim within 60 days</b> of the insurance payment or denial. Retain the commercial insurance payment or denial notice that identifies the patient, rendered services, and shows the payment or denial date.</p> <p>Claims must be filed within 365 days of the date of service. No exceptions are allowed. If the claim is nearing the 365-day limit and the commercial insurance company has not completed processing, file the claim, receive a denial or rejection, and continue filing in compliance with the 60-day rule until insurance processing information is available.</p> <p><b>LBOD</b> = the date commercial insurance paid or denied.</p>
<b>Correspondence LBOD Authorization</b>	<p>The claim is being submitted in accordance with instructions (authorization) from the Colorado Medical Assistance Program for a 60 day filing extension for a specific member, claim, services, or circumstances.</p> <p><b>File the claim within 60 days</b> of the date on the authorization letter. Retain the authorization letter.</p> <p><b>LBOD</b> = the date on the authorization letter.</p>
<b>Member Changes Providers during Obstetrical Care</b>	<p>The claim is for obstetrical care where the patient transferred to another provider for continuation of OB care. The prenatal visits must be billed using individual visit codes but the service dates are outside the initial timely filing period.</p> <p><b>File the claim within 60 days</b> of the last OB visit. Maintain information in the medical record showing the date of the last prenatal visit and a notation that the patient transferred to another provider for continuation of OB care.</p> <p><b>LBOD</b> = the last date of OB care by the billing provider.</p>



**Child - Single Date of Service - Home TCM****HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA		PICA	
1. MEDICARE (Medicare #) <input checked="" type="checkbox"/> MEDICAID (Medicaid #) <input type="checkbox"/> TRICARE (ICM/DoD) <input type="checkbox"/> CHAMPVA (Member ID#) <input type="checkbox"/> GROUP HEALTH PLAN (ID#) <input type="checkbox"/> FECA BLK LUNG (ID#) <input type="checkbox"/> OTHER (ID#) <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>D444444</b>	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Client, Ima A</b>		3. PATIENT'S BIRTH DATE MM DD YY <b>10 16 11</b> SEX <b>M</b> <input checked="" type="checkbox"/> <b>F</b> <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)		4. INSURED'S NAME (Last Name, First Name, Middle Initial) 7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) a. OTHER INSURED'S POLICY OR GROUP NUMBER b. RESERVED FOR NUCC USE c. RESERVED FOR NUCC USE d. INSURANCE PLAN NAME OR PROGRAM NAME		10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) <input type="text"/> c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> 10d. RESERVED FOR LOCAL USE	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED <b>Signature on File</b> DATE <b>1/1/15</b>		11. INSURED'S POLICY GROUP OR FECA NUMBER a. INSURED'S DATE OF BIRTH MM DD YY <b>10 16 11</b> SEX <b>M</b> <input type="checkbox"/> <b>F</b> <input type="checkbox"/> b. OTHER CLAIM ID (Designated by NUCC) c. INSURANCE PLAN NAME OR PROGRAM NAME d. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> If yes, complete items 9, 9a and 9d.	
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL <input type="text"/>		15. OTHER DATE MM DD YY QUAL <input type="text"/>	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. <input type="text"/> 17b. NPI <input type="text"/>		18. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES <input type="text"/>	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. <b>9</b> A. <b>V20</b> B. <input type="text"/> C. <input type="text"/> D. <input type="text"/> E. <input type="text"/> F. <input type="text"/> G. <input type="text"/> H. <input type="text"/> I. <input type="text"/> J. <input type="text"/> K. <input type="text"/> L. <input type="text"/>		22. RESUBMISSION CODE ORIGINAL REF. NO. 23. PRIOR AUTHORIZATION NUMBER	
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE EMG C. D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ICD ID. QUAL. J. RENDERING PROVIDER ID. #			
1 <b>01 01 15 01 01 15 12 T1017 HD A 11 44 1</b>		<b>12345678</b> <b>0123456789</b>	
2		NPI	
3		NPI	
4		NPI	
5		NPI	
6		NPI	
25. FEDERAL TAX I.D. NUMBER SSN EIN		26. PATIENT'S ACCOUNT NO. Optional	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)		27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
32. SERVICE FACILITY LOCATION INFORMATION		28. TOTAL CHARGE \$ <b>11 44</b> 29. AMOUNT PAID \$ 30. Revd for NUCC Use	
SIGNED <b>Signature</b> DATE <b>1/1/15</b>		33. BILLING PROVIDER INFO & PH # <b>( )</b> <b>TCM Provider</b> <b>100 Any Street</b> <b>Any City</b> a. <b>1234567890</b> b. <b>04567890</b>	

NUCC Instruction Manual available at: [www.nucc.org](http://www.nucc.org)

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM CMS-1500 (02-12)

**Example Only - TCM Rates with Place of Service "12" are provider-specific.**

## Pregnant Woman - Single Date of Service - Home TCM and Office TCM on Same Date



### HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> PICA         </div> <div> <input type="checkbox"/> PICA         </div> </div>									
<div style="display: flex; justify-content: space-between;"> <div>           1. MEDICARE MEDICAID TRICARE CHAMPVA GROUP HEALTH PLAN FECA BLK LUNG OTHER            (Medicare #) <input checked="" type="checkbox"/> (Medicaid #) (ICW/DoD) (Member ID#) (ID#) (ID#) (ID#)         </div> <div>           1a. INSURED'S I.D. NUMBER (For Program in Item 1)  <b>D444444</b> </div> </div>									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Client, Ima A</b>					3. PATIENT'S BIRTH DATE SEX <b>10 16 45 M F <input checked="" type="checkbox"/></b>		4. INSURED'S NAME (Last Name, First Name, Middle Initial) 		
5. PATIENT'S ADDRESS (No., Street) 					6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse Child Other		7. INSURED'S ADDRESS (No., Street) 		
CITY		STATE			CITY		STATE		
ZIP CODE		TELEPHONE (Include Area Code)			ZIP CODE		TELEPHONE (Include Area Code)		
8. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) 					10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES NO b. AUTO ACCIDENT? PLACE (State) YES NO c. OTHER ACCIDENT? YES NO				
9. OTHER INSURED'S POLICY OR GROUP NUMBER 					11. INSURED'S POLICY GROUP OR FECA NUMBER 				
10a. RESERVED FOR NUCC USE 					11a. INSURED'S DATE OF BIRTH SEX 				
10b. RESERVED FOR NUCC USE 					11b. OTHER CLAIM ID (Designated by NUCC) 				
10c. RESERVED FOR NUCC USE 					11c. INSURANCE PLAN NAME OR PROGRAM NAME 				
10d. INSURANCE PLAN NAME OR PROGRAM NAME 					11d. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input checked="" type="checkbox"/> NO If yes, complete items 9, 9a and 9d.				
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.									
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE: I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment. SIGNED <b>Signature on File</b> DATE <b>1/1/15</b>					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE: I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____				
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL:					15. OTHER DATE QUAL: MM DD YY				
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 					18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY				
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 					20. OUTSIDE LAB? \$ CHARGES YES NO				
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind <b>9</b> A. <b>V22</b> B. C. D. E. F. G. H. I. J. K. L.					22. RESUBMISSION CODE ORIGINAL REF. NO. 				
24. A. DATE(S) OF SERVICE From To B. PLACE OF SERVICE C. D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ICD QUAL J. RENDERING PROVIDER ID # <b>01 01 15 01 01 15 12 G9008 HD A 22 88 2 12345678</b> <b>01 01 15 01 01 15 11 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 10 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 09 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 08 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 07 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 06 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 05 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 04 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 03 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 02 G9008 HD 76 A 10 40 1 12345678</b> <b>01 01 15 01 01 15 01 G9008 HD 76 A 10 40 1 12345678</b>					23. PRIOR AUTHORIZATION NUMBER 				
25. FEDERAL TAX I.D. NUMBER SSN EIN 					26. PATIENT'S ACCOUNT NO. <b>Optional</b>				
27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input checked="" type="checkbox"/> YES NO					28. TOTAL CHARGE <b>\$ 33 28</b>				
29. AMOUNT PAID 					30. Reason for NUCC Use 				
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNED <b>Signature</b> DATE <b>1/1/15</b>					32. SERVICE FACILITY LOCATION INFORMATION <b>TCM Provider</b> <b>100 Any Street</b> <b>Any City</b>				
33. BILLING PROVIDER INFO & PH # ( ) <b>1234567890 04567890</b>					34. BILLING PROVIDER INFO & PH # ( ) 				

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**Example Only - TCM Rates with Place of Service "12" are provider-specific.**

## Pregnant Woman - Span Dates of Service - Home TCM and Office TCM during Same Span



### HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<div style="display: flex; justify-content: space-between;"> <span>1. MEDICARE MEDICAID TRICARE CHAMPVA GROUP HEALTH PLAN FECA BLK LUNG OTHER</span> <span>1a. INSURED'S I.D. NUMBER (For Program in Item 1)</span> </div> <div style="display: flex; justify-content: space-between;"> <span>(Medicare #) <input checked="" type="checkbox"/> (Medicaid #) <input type="checkbox"/> (ICW/CoD#) <input type="checkbox"/> (Member ID#) <input type="checkbox"/> (ID#) <input type="checkbox"/> (ID#) <input type="checkbox"/></span> <span>D444444</span> </div>										PICA	PICA								
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Client, Ima A					3. PATIENT'S BIRTH DATE MM DD YY 10 16 45					SEX M <input checked="" type="checkbox"/> F <input type="checkbox"/>					4. INSURED'S NAME (Last Name, First Name, Middle Initial)				
5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)					6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>					7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)									
8. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					9. OTHER INSURED'S POLICY OR GROUP NUMBER					10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) <input type="text"/> c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/>					11. INSURED'S POLICY GROUP OR FECA NUMBER				
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED Signature on File DATE 1/1/15					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED					14. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY									
15. DATE OF CURRENT ILLNESS, INJURY, OR PREGNANCY (LMP) MM DD YY QUAL					16. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY					17. OUTSIDE LAB? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES									
18. NAME OF REFERRING PROVIDER OR OTHER SOURCE					19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)					20. RESUBMISSION CODE ORIGINAL REF. NO.									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. 9					22. PRIOR AUTHORIZATION NUMBER					23. BILLING PROVIDER INFO & PH #									
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ICD QUAL I. RENDERING PROVIDER ID. #					25. FEDERAL TAX I.D. NUMBER SSN EIN					26. PATIENT'S ACCOUNT NO.									
27. ACCEPT ASSIGNMENT? (For govt. claims, see back) YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>					28. TOTAL CHARGE \$ 97.76					29. AMOUNT PAID \$									
30. BILLING PROVIDER INFO & PH #					31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)					32. SERVICE FACILITY LOCATION INFORMATION									
33. BILLING PROVIDER INFO & PH #					34. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)					35. SERVICE FACILITY LOCATION INFORMATION									

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**Example Only - TCM Rates with Place of Service "12" are provider-specific.**



# Mother after 2-3 Months Postpartum - Single Date of Service - Home TCM



## HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<div style="display: flex; justify-content: space-between;"> <span>1. MEDICARE MEDICAID TRICARE CHAMPVA GROUP HEALTH PLAN FECA BLK LUNG OTHER</span> <span>PICA</span> </div> <div style="display: flex; justify-content: space-between;"> <span>(Medicare #) <input checked="" type="checkbox"/> (Medicaid #) <input type="checkbox"/> (ID#DoD#) <input type="checkbox"/> (Member ID#) <input type="checkbox"/> (ID#) <input type="checkbox"/> (ID#) <input type="checkbox"/> (ID#) <input type="checkbox"/></span> <span>PICA</span> </div>										CARRIER				
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Client, Ima A</b>					3. PATIENT'S BIRTH DATE MM DD YY <b>10 16 45</b>					SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>				
5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)					6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>					7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)				
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) a. OTHER INSURED'S POLICY OR GROUP NUMBER b. RESERVED FOR NUCC USE c. RESERVED FOR NUCC USE d. INSURANCE PLAN NAME OR PROGRAM NAME					10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) b. AUTO ACCIDENT? (PLACE (State)) c. OTHER ACCIDENT? 10d. RESERVED FOR LOCAL USE					11. INSURED'S POLICY GROUP OR FECA NUMBER a. INSURED'S DATE OF BIRTH MM DD YY SEX b. OTHER CLAIM ID (Designated by NUCC) c. INSURANCE PLAN NAME OR PROGRAM NAME d. IS THERE ANOTHER HEALTH BENEFIT PLAN?				
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED <b>Signature on File</b> DATE <b>1/1/15</b>										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED				
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL.					15. OTHER DATE QUAL. MM DD YY					16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY				
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE					17a. 17b. NPI					18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY				
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)										20. OUTSIDE LAB? \$ CHARGES YES NO				
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. <b>9</b> A. <b>V689</b> B. C. D. E. F. G. H. I. J. K. L.										22. RESUBMISSION CODE ORIGINAL REF. NO.				
24. A. DATE(S) OF SERVICE From To B. PLACE OF SERVICE C. D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. I. ID. QUAL. J. RENDERING PROVIDER ID. #														
<div style="display: flex;"> <div style="flex: 1;"> <b>01 01 15 01 01 15 12</b> </div> <div style="flex: 1;"> <b>G9008 HD</b> </div> <div style="flex: 1;"> <b>A</b> </div> <div style="flex: 1;"> <b>45 76 4</b> </div> <div style="flex: 1;"> <b>12345678</b> </div> <div style="flex: 1;"> <b>NPI 0123456789</b> </div> </div>														
25. FEDERAL TAX I.D. NUMBER SSN EIN										26. PATIENT'S ACCOUNT NO.				
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION				
SIGNED <b>Signature</b> DATE <b>1/1/15</b>										33. BILLING PROVIDER INFO & PH # ( )				
										<b>TCM Provider</b> <b>100 Any Street</b> <b>Any City</b>				
										<b>1234567890</b> <b>04567890</b>				

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**Example Only - TCM Rates with Place of Service "12" are provider-specific.**

**Nurse Home Visitor Program Revisions Log**

<b>Revision Date</b>	<b>Additions/ Changes</b>	<b>Pages</b>	<b>Made by</b>
<i>July 2009</i>	<i>Drafted Manual</i>	<i>All</i>	<i>gb/vr</i>
<i>11/06/2009</i>	<i>Added TCM guidance; documentation; rounding units; Home and Office TCM on same date of service; diagnosis coding; span billing; and paper claim examples.</i>	<i>2, 3, 7, 8, 9, 25-28</i>	<i>gb/vr/jg</i>
<i>02/10/2010</i>	<i>Changed EOMB to SPR</i>	<i>17 &amp; 23</i>	<i>jg</i>
<i>07/12/2010</i>	<i>Added link to Program Rules Updated date examples for field 19A Updated claim examples</i>	<i>2 14 25-28</i>	<i>jg</i>
<i>07/14/2010</i>	<i>Added Electronic Remittance Advice (ERA) to Special Instructions for Medicare SPR Date field and to Electronic Medicare Crossover Claims &amp; to Medicare Denied Services in Late Bill Override Date section.</i>	<i>17 23</i>	<i>jg</i>
<i>12/06/2011</i>	<i>Replaced 997 with 999 Replaced <a href="http://www.wpc-edi.com/hipaa">www.wpc-edi.com/hipaa</a> with <a href="http://www.wpc-edi.com/">www.wpc-edi.com/</a> Replaced Implementation Guide with Technical Report 3 (TR3)</i>	<i>6 4 4</i>	<i>ss</i>
<i>02/14/2014</i>	<i>Added clarifying language regarding billing commercial insurance</i>	<i>9</i>	<i>km</i>
<i>02/25/2014</i>	<i>Updated dates, and removed reference to ASC</i>	<i>Throughout</i>	<i>cc</i>
<i>02/26/2014</i>	<i>Updated TOC Removed ACS references Formatted Updated claim examples</i>	<i>I 4-5 Throughout 23-26</i>	<i>Jg</i>
<i>8/1/14</i>	<i>Replaced all CO 1500 references with CMS 1500</i>	<i>Throughout</i>	<i>ZS</i>
<i>8/1/14</i>	<i>Updated Professional Claim Billing Instructions section with CMS 1500 information.</i>		<i>ZS</i>
<i>8/1/14</i>	<i>Updated all references of Client to Member</i>	<i>Throughout</i>	<i>ZS</i>
<i>8/1/14</i>	<i>Updated all claims examples to 1500</i>		<i>ZS</i>
<i>8/11/2014</i>	<i>Updated all weblinks to reflect new Department website</i>	<i>Throughout</i>	<i>MM</i>
<i>12/08/2014</i>	<i>Removed Appendix H information, added Timely Filing document information</i>	<i>20-21</i>	<i>mc</i>
<i>04/1/2015</i>	<i>Added "Time spent charting" in examples of services that are not TCM</i>	<i>1-2</i>	<i>FF</i>
<i>04/28/2015</i>	<i>Changed the word unshaded to shaded</i>	<i>24J</i>	<i>BI</i>
<i>05/01/2015</i>	<i>Changed font to Tahoma</i>	<i>Throughout</i>	<i>JH</i>



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<i>05/01/2015</i>	<i>Minor formatting and TOC update</i>	<i>Throughout</i>	<i>b/</i>
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Note: In many instances when specific pages are updated, the page numbers change for the entire section. Page numbers listed above are the page numbers on which the updates/changes occur.